

Dominion Resources Services, Inc.  
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*January 23, 2002*

*Ms. Renata Hesse  
Trial Attorney  
Antitrust Division  
Department of Justice  
601 D Street NW, Suite 1200  
Washington, D.C. 20530*

*Dear Ms. Hesse:*

*Regarding the proposed Microsoft settlement I offer the following comments.*

*Compliance with the terms of the agreement is crucial. But I believe that the compliance committee set up in the agreement is a good solution. First, they are technically qualified to make judgements. Second, complaints need not be brought to this committee's attention. They can also be lodged with the Department of Justice or any of the states that agreed to this settlement.*

*Thank you for the opportunity to comment.*

*Sincerely yours,*

*Crystal H. Smith*